# Public Hearing - May 20, 2021 @ 3:30 p.m. Concerning: Comcast Contract

City Council Chambers, City Building, 16 West Scribner Avenue, DuBois, Pennsylvania on Monday, May 20, 2021, 2021 @ 3:30 p.m.; Council convened as a Hearing Board in order to hear and receive comments, written and oral, reviews and have discussion on the Comcast Contract. Mayor Walsh opened the meeting at 3:30 p.m. Other Council Members present were: James Aughenbaugh, Shane Dietz, and Shannon Gabriel. Also present were: City Manager, John "Herm" Suplizio; IT Director, James Tokarcik: and City Secretary, Bobbie Shaffer.

Mayor Walsh opened the hearing at 3:30 p.m.

Mayor Walsh asked if anyone had any questions or complaints.

#### Bob Bojalad - 607 Locust ST

City Manager Suplizio stated that Bob Bojalad of 607 Locust Street complained that Channel 6 WJAC and Channel 10 WTAJ have been fading in and out for several minutes at a time numerous times a week.

## Nancy Moore - 300 Green Ridge Dr.

Complemented the repair men that come to your house and fix the equipment, but getting through to customer service is impossible. She also complained about the same program being on multiple channels.

#### Tom Nowak - 213 W. Logan Avenue

Mr. Nowak would like the option to pick your own channels. Pay for what you want. He would also like to see the CW channel returned to DuBois Comcast programing.

#### Tom Nowak, Sr. - 405 W. Garfield Avenue

Mr. Nowak would like to see a senior discount for senior citizens. As they are on fixed incomes, every penny counts.

## **Several Customers of the City**

Would like Comcast to remove the City's telephone number from the bill. We receive several calls about billing and service problems. People get upset when we tell them they have to call the 1-800 number.

### Darl Ferguson - 425 S. Church ST

Mayor Walsh stated that Mr. Ferguson contacted him and he would like to know "How much does Fox's News charge Comcast for programing?" Licensing Fee? Mr. Ferguson does not like Fox News and thus doesn't want to pay for it. His plans are to send in his payment less the Fox's New programing charge.

Mayor Walsh asked if there were any other questions or complaints, there being none he closed the meeting at 3:35 p.m.

ATTEST:

ADDROVED.